


The system is showing an inaccurate or wrong value

The system is showing an inaccurate or wrong value

/ debit card" and then select "Use a new payment method"

Make A Payment

Payment Amount (\$)

 Please enter a higher amount.

Invoice Number

1x Bill Pay

\$0.00

Subtotal \$0.00

PAY NOW

If the system is displaying an incorrect amount, you may have entered your amount too slowly and it is putting a decimal behind the first number(s) you entered.

The system is showing an inaccurate or wrong value

CREDIT CARD PAYMENT NOTE

After inputting your amount, invoice number and selecting "Pay Now", To process a card, First select "Pay with credit card / debit card" and then select "Use a new payment method"

Make A Payment

Payment Amount (\$)

1,000.45

Invoice Number

00123

1x Bill Pay

\$1,000.45

Invoice Number - 00123

Subtotal \$1,000.45

PAY NOW

Once your amount is correct, click on the **"PAY NOW"** button.

CREDIT CARD PAYMENT NOTE

To process a card, First select "Pay with credit card / debit card" and then select "Use a new payment method"

Klassic Sound and Stage
Hey! How can I help you?

Type a message here...

After clicking “PAY NOW,” I’m unable to locate the section where I can enter my payment information.

Unable to input payment information

✓ "Bill Pay" has been added to your cart.

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View cart

There are two ways to process a payment...

1. **By scrolling down** - in the current page.

2. By clicking **"View cart"** - it will take you to a new page.

CREDIT CARD PAYMENT NOTE**

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Make A Payment

Payment Amount (\$)

1,000.45

Invoice Number

1x Bill Pay

\$1,000.45

Subtotal \$1,000.45

PAY NOW

View cart is the easiest way to process a credit card payment.

Klassik Sound and Stage
Hey! How can I help you?

Type a message here...

I see a duplicate payment

I see a duplicate payment

Billing Details

First Name * Last Name *

John Smith

Company Name (optional)

Smith Company

Street *

123 Main Street

Apartment, suite, unit, etc. (optional)

Town / City * State *

Baltimore Maryland

ZIP Code *

21227

Phone * Email Address *

410-555-5555 johnsmith@js.com

External reference (optional)

External reference


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card / debit card" and then select "Use a new payment method"

Your Order





Product	Subtotal
Bill Pay × 1 Invoice Number: 0013	\$1,000.45
Bill Pay × 1 Invoice Number: 00123	\$1,000.45
Subtotal	\$2,000.90
Fee for Credit Card (Stripe):	\$30.01
Fee for Credit Card (Stripe):	\$30.01
Total	\$2,060.92

☐ eCheck 


☒ Pay with credit card / debit card

☐ Use a new payment method

Card number

1234 1234 1234 1234    

Expiration CVC

MM / YY CVC 

Country

United States ▾

If you encounter a duplicate payment while scrolling down the current page, you need to scroll back up until you find **"View cart"** located at the top right of the screen. Click on **"View cart."**

I see a duplicate payment

✓ "Bill Pay" has been added to your cart.

****CREDIT CARD PAYMENT NOTE****

After inputting your amount, invoice number and selecting "Pay Now", To process a card, First select "Pay with card" / debit card" and then select "Use a new payment method"

Make A Payment

Payment Amount (\$)

1,000.45

Invoice Number

1x Bill Pay

\$1,000.45

Subtotal \$1,000.45

PAY NOW




FREE ESTIMATE

View cart

If you encounter a duplicate payment while scrolling down the current page, you need to scroll back up until you find **"View cart"** located at the top right of the screen. Click on **"View cart."**

I see a duplicate payment

Cart

		Product	Price	Quantity	Subtotal
		Bill Pay Invoice Number: 0013	\$1,000.45 Edit price		\$1,000.45
		Bill Pay Invoice Number: 00123	\$1,000.45 Edit price		\$1,000.45
					UPDATE CART

Click the red "x" to delete one of the duplicates.

Cart Totals

Subtotal	\$2,000.90
Total	\$2,000.90

[Proceed to checkout](#)

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SOUND & STAGE

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Mail@KlassicSound.com
301-850-7006

60 Alton Place

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Hey! How can I help you?

I see a duplicate payment

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Cart

✔ "Bill Pay" removed. [Undo?](#)

		Product	Price	Quantity	Subtotal
×		Bill Pay Invoice Number: 00123	\$1,000.45 Edit price		\$1,000.45
					UPDATE CART

Cart Totals

Subtotal	\$1,000.45
Total	\$1,000.45

[Proceed to checkout](#)

If the
amount is
correct,
click on
**"Proceed
to
checkout"**

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Hey! How can I help you?

Type a message here...

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Amount in “View cart” is incorrect

Amount is incorrect

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FREE ESTIMATE ↗

Cart

✔ "Bill Pay" removed. [Undo?](#)

		Product	Price	Quantity	Subtotal
×	✉	Bill Pay Invoice Number: 00123	\$1,000.45 Edit price		\$1,000.45
					UPDATE CART

Cart Totals

Subtotal	\$1,000.45
Total	\$1,000.45

[Proceed to checkout](#)

If the
amount is
incorrect,
click on
"**Edit
price**"

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Type a message here...

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Amount is incorrect

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and selecting "Pay Now", To process a card, First select "Pay with credit card / debit card" and then select "Use a new payment method"

Make A Payment

Payment Amount (\$)

1,250.00

Invoice Number

00123

1x Bill Pay

\$1,250.00

Invoice Number - 00123

-

Subtotal \$1,250.00

Enter the
correct
amount
then click
**"UPDATE
CART"**

UPDATE CART

****CREDIT CARD PAYMENT NOTE****

To process a card, First select "Pay with credit card / debit card" and then select "Use a new payment method"


Klassic Sound and Stage
Hey! How can I help you?

Type a message here...



Cart

✓ Cart updated.

		Product	Price	Quantity	Subtotal
✕		Bill Pay Invoice Number: 00123	\$1,250.00 Edit price		\$1,250.00
					UPDATE CART

Cart Totals

Subtotal	\$1,250.00
Total	\$1,250.00

[Proceed to checkout](#)

The amount is correct, click **"Proceed to checkout"**

Quick Links

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Why Wait? Get in touch today!

Name

Email

Message



Processing Payment in VIEW CART

Checkout

Billing Details

First name *

John

Last name *

Smith

Company name (optional)

John Smith Company

Street *

123 Main Street

Apartment, suite, unit, etc. (optional)

Town / City *

Baltimore

State *

Maryland ▾

ZIP Code *

21227

Phone *

410-555-5555

Email address *

johnsmith@js.com

External reference (optional)

External reference

Your Order

Product	Subtotal
---------	----------

Enter the
"Billing
Details"
then scroll
down to
"Your
Order"



Klassik Sound and Stage
Hey! How can I help you?



Type a message here...



Your Order





Product	Subtotal
Bill Pay x 1 Invoice Number: 00123	\$1,000.45
Subtotal	\$1,000.45
Fee for Credit Card (Stripe):	\$30.01
Total	\$1,030.46

- ☐ eCheck 

☒ Pay with credit card / debit card

Card number

1234 1234 1234 1234

Expiration

MM / YY

CVC

CVC

Country

United States

Your personal data will be used to process your order, support your experience throughout this website, and for other purposes described in our [privacy policy](#).

☐ I have read and agree to the website [terms and conditions](#) *

[PLACE ORDER](#)


Enter eCheck
or
Credit/Debit
card
information

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Hey! How can I help you?

Type a message here...


Your Order

Product	Subtotal
Bill Pay x 1 Invoice Number: 00123	\$1,000.45
Subtotal	\$1,000.45
Fee for Credit Card (Stripe):	\$30.01
Total	\$1,030.46


☐ eCheck 

☒ Pay with credit card / debit card


Card number

1234 1234 1234 1234 

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MM / YY 

CVC

CVC 

Country

United States ▾

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PLACE ORDER

Remember to
check the
box



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Hey! How can I help you?

Type a message here...



Error Message

“Payment processing failed. Please retry.”

Payment processing failed error

ZIP Code *

21227

Phone *

410-555-5555

Email Address *


johnsmith@js.com

External reference (optional)

External reference

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☐ eCheck 


☒ Pay with credit card / debit card

☐ Use a new payment method

Card number

1234 1234 1234 1234    

Expiration CVC

MM / YY CVC 

Country

United States ▾

ZIP

12345

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If you have entered all your information and encounter the message **"Payment processing failed. Please retry"** you may have forgotten to Click on **"use a new payment method"**

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Phone *

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Email Address *

johnsmith@js.com

External reference (optional)

External reference

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- ☒ Pay with credit card / debit card

☐ Use a new payment method

Card number

1234 1234 1234 1234



Expiration

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MM / YY

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ZIP

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Enter correct
ZIP

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